

## **Press pack**

### **History**

The National Independent Keyholding and Alarm Response Organisation (NIKARO Ltd) was established in January 1996 to cater for a niche in the security market, which had been previously overlooked.

This niche was to provide an effective, efficient and above all professional keyholding service in every major town and city in the United Kingdom. As a direct result of this, the NIKARO National Network was born.

The NIKARO National Network is made up of over 200 individual service provider companies (SP's) who are companies in their own right contracted to NIKARO to deliver localised keyholding and associated security services.

Each SP has been carefully selected to ensure they either meet or exceed both the NIKARO standards and national industry standards. All SP's are fully compliant with BS 7499 2007, BS 7858 2006, BS 7984 2008 and the Private Security Industry Act (PSIA) 2001.

The NIKARO National Network can boast over 25% of all Security Industry Authority (SIA) approved contractors as detailed in the Approved Contractor Scheme (ACS) listing of companies.

NIKARO has access to over 850 vehicles and 1,400 security personnel on a daily basis making service delivery unrivalled within the keyholding aspect of contract security.

### **Services**

Originally set up to provide the most professional and comprehensive keyholding and response services in the industry, NIKARO now provides services which meet a wide spectrum of security related needs:

- Keyholding and alarm response

- Void property inspections
- Mobile security patrols
- Temporary security guarding
- Lock and unlock services
- Staff escort services
- Canine units
- Integrated solutions
  - Alarm monitoring
  - CCTV monitoring
  - Response services

### **Clients and areas**

The NIKARO network is trusted by a wide range of UK organisations from government agencies to high street retailers and local businesses to major corporates with multiple sites across the country. In each one, peace of mind is guaranteed by the NIKARO network with clients secure in the knowledge that their staff and assets are protected.

“Argos place a great deal of emphasis on the duty of care to its staff, particularly the management teams, who are regularly asked to attend alarm activations during the night. The ability to utilise one point of contact to manage our keyholder accompaniment is paramount to the safety of our staff and NIKARO is the only keyholding company in the UK who offer this service.” Argos

“Our blue chip customer base wanted security, reliability and extras including extended vetting, which is why we decided to partner with NIKARO. The operation always runs smoothly and we regard NIKARO as a breath of fresh air.” ISS Pegasus

“Working as part of the NIKARO national network allows Glevum to provide a dedicated fast local response to national companies – NIKARO ensures we receive timely and accurate information and together we are able to deliver a professionally consistent keyholding and alarm response service.” Glevum Security

## **Profiles**

Angie Nicolls, Financial and Commercial Manager for NIKARO Ltd, is responsible for the day to day running of the company, the profit and loss of the business and sourcing potential new business. She is also responsible for assessing the potential for strategic alliances and managing both new and existing contracts. Angie has over 11 years of experience in business management and has worked with NIKARO for the past six years.

Angie began her career in finance at Tower Publishing before moving on to hone her skills at Golden Wonder and Travelsphere Limited where she was responsible for developing and maintaining the accountancy programme still in use today. She moved into management positions in 1999 working for J D Wetherspoon and e Surv Chartered Surveyors before taking up the position of Finance and Commercial Manager at NIKARO in 2004.

Angie is fully AAT (Association of Accounting Technicians) qualified and is currently studying for full qualification with the ACCA (Association of Chartered Certified Accountants), the largest professional accountancy body in the world.

For more information, high resolution images or to arrange interviews, please contact Natalie Wignall on 01242 234402 or email [natalie@thechagroup.com](mailto:natalie@thechagroup.com).